

GENERAL TERMS AND CONDITIONS FOR EVENTS AND GROUP BOOKINGS

ABC Décorations SA – Walliserhof Grand-Hotel & Spa

1. Scope of Application

These General Terms and Conditions apply to all events, banquets, seminars and group bookings, as well as to the use of hotel rooms, premises and services provided by **ABC Décorations SA, operating as Walliserhof Grand Hotel & Spa** (hereinafter "Hotel"). Any amendments must be agreed upon in writing. In case of contradictions, these Terms and Conditions prevail.

2. Conclusion of Contract

A contract is only concluded once **both parties** have **signed the contract in writing before the expiry of the option period specified in the offer**.

If the option is not duly signed within the deadline, it lapses automatically and no claim to the offered services or prices arises.

3. Services, Prices and Payment

3.1 Services

The Hotel provides all services confirmed in writing in the reservation confirmation.

3.2 Prices

All prices are in CHF and include the statutory VAT. Prices are subject to change.

3.3 Deposits

The Hotel may request advance payments. Amount and due dates are stipulated in writing. If the deposit is not paid on time, the Hotel may withdraw from the contract after granting a grace period and may claim damages.

3.4 Final Payment

Unless otherwise agreed, the full invoice amount is due upon departure.

For invoicing, a payment period of 30 days applies. In the event of late payment, interest on arrears of 5 % may be charged as well as collection costs.

4. Liability

4.1 Liability of the Organiser

The organiser is liable for all damages caused by themselves, their guests or third parties acting on their behalf.

4.2 Loss & Damage

The Hotel accepts no liability for items, equipment or exhibition materials brought onto the premises. Insurance is the responsibility of the organiser. The Hotel may request proof of adequate insurance.

4.3 Hotel Liability

The Hotel is liable only for damages caused by gross negligence or intent. Liability for slight or moderate negligence and for indirect or consequential damages is excluded.

4.4 External Service Providers

The Hotel accepts no liability for services provided by external partners, regardless of whether they were commissioned directly or through the Hotel.

5. Withdrawal by the hotel

The Hotel may withdraw from the contract without compensation if:

- **force majeure within the meaning of Art. 119 Swiss Code of Obligations (CO)** makes performance impossible,
- safety, reputation or proper business operations are endangered,
- the organiser has provided incorrect or incomplete information.

Costs or damages not covered by Art. 119 CO may be charged to the organiser.

6. Withdrawal by the organizer

Withdrawal by the organiser is generally subject to the cancellation conditions in Section 7.

If performance becomes impossible for the organiser due to **force majeure within the meaning of Art. 119 CO**, their obligation to perform lapses.

Services already received or consumed must be paid for.

Situations not covered by Art. 119 CO are subject to the standard cancellation fees.

7. Annullierungsbedingungen Arrangements

Cancellations must be submitted in writing. In the event of cancellation, no-show or early departure, the following fees apply:

- **31–22 days prior to arrival:** 50 %
- **21–15 days prior to arrival:** 75 %
- **14–0 days prior to arrival:** 100 %

If the lost revenue can be compensated through third-party bookings, the Hotel may reduce or waive the fees.

Services already provided by the Hotel or its partners are always charged in full.

8. Room Reallocations

If a reserved room is not available, the Hotel will provide an equivalent room or, if necessary, an alternative room of a different category at no additional cost.

9. Use of premises and permits

The Hotel may reassign rooms if reasonable and appropriate.

Subletting or transferring rooms or areas requires written approval.

The organizer is responsible for all required permits and copyright fees (e.g. for music).

10. Sicherheitsvorschriften

10.1 Safety Regulations

All official and hotel-internal safety and fire protection regulations apply.

Maximum room capacities must be respected.

10.2 Decorations

Decorations must comply with fire regulations and require prior approval.

Damages will be invoiced.

10.3 Quiet hours & noise restrictions

- Other hotel guests must **not be disturbed** by the event.
- From **23:30**, music and noise levels must be reduced to **room volume**.
- Events may run **no later than 03:00**.
- If these conditions are violated, the Hotel may reduce the volume, impose restrictions or terminate the event.

11. Print and media use

The use of the hotel's name, logo or image material requires written approval.

Unauthorized use entitles the Hotel to withdraw from the contract and claim damages.

12. Event informations

The organizer must provide full and accurate information regarding the nature, purpose and schedule of the event.

Incorrect or missing information may lead to immediate withdrawal and claims for damages.

13. Night surcharges

From **00:00**, a night surcharge of **CHF 300 per commenced hour** applies, regardless of the number of guests.

The Hotel may waive this surcharge at its discretion.

14. catering and banquets

All food and beverages must be obtained from the Hotel unless a written exception is agreed. Corkage fees may apply.

14.1 Binding Number of Participants

- The final number of participants must be communicated **7 days prior to the event**.
- Deviations of up to **20 %** may be reported **up to 24 hours before the event**.
- The most recently communicated number is the **binding basis for invoicing**.

15. Data protection

Personal data is used exclusively for the purpose of executing the event and is processed in accordance with applicable data protection legislation.

16. **Applicable law & place of** Swiss law applies. Place of performance and exclusive place of jurisdiction is Visp.

Invalid provisions shall be replaced by valid ones that come closest to the intended economic purpose.

Saas-Fee, December 2025